



JUDICIARY OF GUAM STRATEGIC PLAN 2024-2027



Judiciary of Guam Strategic Plan 2024-2027

Mission Statement:

Delivering justice fairly and efficiently through transparent, inclusive, and accessible court services

Vision Statement:

A model of judicial excellence—trusted, innovative, and independent

Pillars of Justice

Pillar of Justice 1: Improving Court Operations and Services

Providing equitable and fair justice by removing barriers to services and improving operations guarantees access to the courts for all.

Goals

1. Improve the juror, court patron, litigant, and court partner experience through additional services and court access.
2. Enhance general court operations and facilities to ensure they are more convenient for patrons and partner agencies.
3. Improve legal resources available to self-represented litigants and court patrons.
4. Provide opportunities that increase and enhance legal representation on Guam.
5. Use data to make more informed decisions about resource allocation, the need for court services, and improvement of operations.

Pillar of Justice 2: Increasing Public Trust and Confidence

Trust and confidence in the courts can be achieved through transparency, accountability, education, and communication.

Goals

1. Increase court communication with the public and with employees .
2. Increase court transparency and accountability by using performance measures and statistical data to demonstrate timely and just resolution of cases.
3. Educate the community and media on court operations, functions, and processes.
4. Improve the customer service provided by judicial officers and court staff.

Pillars of Justice

Pillar of Justice 3: Embracing and Enhancing Technology

Using existing technology and technological innovations are essential to improving court operations and court performance.

Goals

1. Support and sustain court improvements through technological infrastructure updates and ensure the infrastructure and facilities can support the improvements.
2. Improve the Judiciary website to make it more user-friendly and accessible for all court patrons.
3. Enhance the case management system to expand electronic filing and ensure public access to electronic court files.
4. Leverage technology, including artificial intelligence, to streamline operations and broaden access to justice.

Pillar of Justice 4: Promoting a Wellness Driven Court Culture and Workforce

Qualified judicial officers and staff are essential for a high functioning court to ensure the administration of justice through consistent and efficient operation.

Goals

1. Develop and train employees to improve recruitment, retention, and court operations.
2. Acknowledge employee performance to improve satisfaction.
3. Improve employee morale by offering services and programs that promote wellness and team spirit.
4. Maintain compensation based on external competitiveness and internal equity.

